



June 6, 2007

Marlene H. Dortch, Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

Subject: DA 07-2017
Designation of 2-1-1 and 5-1-1 as abbreviated dialing codes
CC Docket NO. 92-105

Dear Ms. Dortch:

CICOA AGING & IN-HOME SOLUTIONS hereby submits its Comments to Public Notice DA 07-2017, released May 7, 2007. The Public Notice requested comments on the status of implementation of the 211 and 511 Dialing Codes. Further, the Public Notice requested comments on actions the Commission should take if these Dialing Codes are not widely used. CICOA AGING & IN-HOME SOLUTIONS is limiting its comments to the status of 2-1-1 service in Indiana.

CICOA AGING & IN-HOME SOLUTIONS has been a partner in developing Indiana's 2-1-1 system. We are an Area Agency on Aging in Central Indiana – Area 8. As a partner, we share database resources and provide mutual referrals. Since 2-1-1 was launched in Indiana in 2004, we have observed an increase in the quality and accessibility of information and referral services in Indiana.

We respectfully request that the Commission find the public is well served by the use of 2-1-1, that the Commission continue to support the 2-1-1 Dialing Code for this purpose, and that the Commission use its authority to facilitate more widespread use of the service. Specifically, we believe that the Commission can help increase public awareness of 2-1-1 and can help to resolve some of the telecommunications issues outlined by Indiana 211 Partnership, Inc.

Sincerely,

Donald R. McPherson
Director of Information & Assistance
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